

Handshake Accessibility Conformance Report WCAG 2.1 and Revised Section 508 Edition

(Based on VPAT® Version 2.4)

Name of Product/Version: Handshake Student Android app

Report Date: October 2022

Product Description: Handshake is the #1 way college students get hired. Receive personalized job recommendations based on your major, interest, skills. Apply to the latest jobs and internships from employers that want to hire students like you at your school. Skip the lines and connect with employers at exclusive virtual career fairs and events. Get an inside look at jobs, employers, and more with thousands of student reviews.

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Notes: N/A

Evaluation Methods Used: Handshake Student Android app was tested using several configurations, to ensure that the representative sample of screens tested for this report gives sufficient coverage of accessibility features of the app as a whole. This report includes evaluation of features of the app which support the entry of Non-EVV time at check-out.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.1	Level A – Yes Level AA - Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.1.1 Non-text Content</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Partially Supports</p>	<p>Software: Text equivalents are provided for most non-text elements within Handshake Student Android app. A rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> • Progress stepper is only visual and does not provide enough information. • There are hidden interactive element artifacts from the previous page overlaid on top of the screen's content. • Icons for pin, calendar and other information do not have a textual description or alternate text. • A visually hidden list of ethnicities is announced by the screen reader until the search bar is selected. • Images with significant information (X for not allowed or don't have, and tick for allowed or have) are not read by screen reader.

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> There are images with insufficiently descriptive textual equivalents. Examples include the profile picture.
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Software: Supports	Software: Handshake Student Android app does not include any “audio-only” or “video-only” content.
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Software: Supports	Software: Handshake Student Android app does not include any "synchronized multimedia".
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Software: Supports	Software: No content requiring audio description, or a media alternative is present on Handshake Student Android app.

Criteria	Conformance Level	Remarks and Explanations
<p>1.3.1 Info and Relationships (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Partially Supports</p>	<p>Software: Relationships among content in Handshake Student Android app are represented semantically in most cases. However, a rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> • Some content functions as a heading but is not marked up as such. • Controls, custom controls and elements do not provide name, state, or role information. Examples include: <ul style="list-style-type: none"> – Registration button – Bookmark, Upload, and the Back buttons. – Participant icons in meetings. – Search bar – Trash can for deleting a major. • Form elements are not grouped properly. • Form controls have visual labels that are not programmatically associated or no labels at all.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.3.2 Meaningful Sequence</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Partially Supports</p>	<p>Software: Handshake Student Android app provides content in a meaningful sequence to support navigation and correct reading order. However, a rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> • The following reading order is illogical: 1) John Jefferson Handshake top banner container and 2) Back button in the Inbox, Message Detail page.
<p><u>1.3.3 Sensory Characteristics</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Partially Supports</p>	<p>Software: For the most part, instructions that rely solely on sensory characteristics are not present on Handshake Student Android app. However, a rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> • The Add File button has a plus button that is not relayed to Talkback users. • The difference between read and unread messages is solely displayed through color and boldened text.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.1 Use of Color</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Supports</p>	<p>Software: Color is not used as the sole means of conveying information, indicating an action, prompting a response, or distinguishing a visual element within Handshake Student Android app. Therefore, a rating of compliant has been given.</p>
<p><u>1.4.2 Audio Control</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Supports</p>	<p>Software: No audio content that plays automatically is present on Handshake Student Android app.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.1.1 Keyboard</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Partially Supports</p>	<p>Software: Some of the interactive elements within Handshake Student Android app can be accessed and invoked with the keyboard. A rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> • Non-interactive elements inappropriately receive focus. Examples include Profile banner container. • Some controls, like View All, the See More buttons, Bookmark Button, and Apply Button are not keyboard accessible. • When card elements with a "See More" button, focus is on the container and not directly accessible by keyboard and is announced as "webview." • Keyboard navigation stops displaying focus indicator when navigating to next element as well as announcing the elements to TalkBack users when navigating down the page.

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.1.2 No Keyboard Trap</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Partially Supports</p>	<p>Software: Some keyboard traps occur when navigating through the actionable elements within Handshake Student Android app. A rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> • Keyboard traps include: <ul style="list-style-type: none"> – Search input field – iNotifications Settings page – Search Resume screen – Search Cover Letter screen – Search Resume screen – Search Transcript screen – Search Portfolio screen
<p><u>2.1.4 Character Key Shortcuts</u> (Level A 2.1 only) Revised Section 508 – Does not apply</p>	<p>Software: Supports</p>	<p>Software: No keyboard shortcuts are implemented in Handshake Student Android app.</p>
<p><u>2.2.1 Timing Adjustable</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) <p>602.3 (Support Docs)</p>	<p>Software: Supports</p>	<p>Software: Handshake Student Android app contains a time limit set by the content.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.2.2 Pause, Stop, Hide</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Software: Supports	Software: There is no moving, blinking, scrolling, or auto-updating information on Handshake Student Android app.
<p><u>2.3.1 Three Flashes or Below Threshold</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Software: Supports	Software: There is no flashing content on Handshake Student Android app.
<p><u>2.4.1 Bypass Blocks</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Software: N/A	Software: This criterion does not apply to non-web software.
<p><u>2.4.2 Page Titled</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Software: Partially Supports	<p>Software: Most of the pages on Handshake Student Android app are provided with a unique page title. However, a rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> • Sign Up Flow page title and text in the page are the same, so they.

2.4.3 Focus Order (Level A)

Also applies to:

Revised Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Software: Partially Supports

Software: Page design and content is set up in such a way that focus order is intuitive for most page content and actionable elements in Handshake Student Android app. However, a rating of Partially Supports has been given for the following reasons:

- When the "See More" button is pressed, focus goes back to the beginning of the page.
- There are dialogs that do not receive focus when they appear. Examples include the Back, Add, and all Edit buttons (except the first one), Work Experience card, Add Dates and Add Work Exp. buttons, and Start Date and End Date fields.
- Hidden elements are accessible outside of the pop-up dialogs.
- After a user selects an option from search fields, the user is brought from the previous page to the top of the page instead of the field they were updating.

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> Focus order is incorrect for example focus goes from all the information on the screen, to the stepper or progress bar on the top, to the next button at the bottom of the page. When a word is filtered to search amongst the employers and press search through the keyboard, focus moves to the "saved to favorites" icon instead to focus on the search results
<p><u>2.4.4 Link Purpose (In Context)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Software: Supports	Software: Handshake Student Android app has link text that is descriptive and easy to understand in context.
<p><u>2.5.1 Pointer Gestures</u> (Level A 2.1 only)</p> <p>Revised Section 508 – Does not apply</p>	Software: Supports	Software: Handshake Student Android app does not require multipoint or path-based gestures for operation.

Criteria	Conformance Level	Remarks and Explanations
<p>2.5.2 Pointer Cancellation (Level A 2.1 only) Revised Section 508 – Does not apply</p>	<p>Software: Partially Supports</p>	<p>Software: Functionality within Handshake Student Android app using a single pointer does not use the down-event to execute some page functions. A rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> The selection screens do not have a cancel button and require extra steps for the user to remove the filter. A user who is selecting filters might choose or accidentally choose this option to see what selections are available. However, this forces the user to select one of the checkbox items to return to the filters screen.

Criteria	Conformance Level	Remarks and Explanations
<p>2.5.3 Label in Name (Level A 2.1 only) Revised Section 508 – Does not apply</p>	Software: Partially Supports	<p>Software: Visual labels are included in the accessible name of most form fields on Handshake Student Android app. However, a rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> • Checkboxes are not announced in relation to their labels in Sign Up Flow.
<p>2.5.4 Motion Actuation (Level A 2.1 only) Revised Section 508 – Does not apply</p>	Software: Supports	Software: Handshake Student Android app does not have functionality that requires device motion or user motion.
<p>3.1.1 Language of Page (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Software: Supports	Software: In Handshake Student Android app, the default human language of web pages can be programmatically determined within the product.
<p>3.2.1 On Focus (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) <p>602.3 (Support Docs)</p>	Software: Supports	Software: User interface components within Handshake Student Android app do not initiate a change of context when receiving focus.

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.2.2 On Input</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) <p>602.3 (Support Docs)</p>	<p>Software: Partially Supports</p>	<p>Software: Most controls on Handshake Student Android app do not change page content on input. However, a rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> • When a keyboard user focuses on the Resume, Cover Letter, Transcript, and Other Documents form fields, the user is forced into the upload screen which contains a keyboard trap.
<p><u>3.3.1 Error Identification</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) <p>602.3 (Support Docs)</p>	<p>Software: Partially Supports</p>	<p>Software: Handshake Student Android app mostly indicates specifically which input is in error, using a text description when such errors are detected. However, a rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> • Some error messages are not announced or associated with their fields in error. For example, if a user adjusts their Start Date under the Work Experience section to an invalid date.

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.3.2 Labels or Instructions</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) <p>602.3 (Support Docs)</p>	<p>Software: Partially Supports</p>	<p>Software: Labels or instructions are provided for the most of form fields on Handshake Student Android app. However, a rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> • The asterisk '*' denoting a required field is visually present but not indicated to assistive technology. • The switch buttons do not have a visual instruction for the switch toggle buttons.
<p><u>4.1.1 Parsing</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Supports</p>	<p>Software: Elements in the Handshake Student Android app have complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and any IDs are unique, except where the specifications allow these features.</p>

4.1.2 Name, Role, Value (Level A)

Also applies to:

Revised Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Software: Partially Supports

Software: Handshake Student Android app contains some elements with appropriate names, roles, and values. A rating of Partially Supports has been given for the following reasons:

- There are hidden interactive element artifacts from the previous page overlaid on top of the screen's content.
- Screen readers announce a hidden list of ethnicities although it is visually hidden until the search bar is selected.
- There are controls with missing role and/or state information. For example, the See More button is missing the "button" role and the filter dropdown selection options are labeled as "links" and are missing the "selected" state.
- There is meaningful content that cannot receive TalkBack focus. For example, the School year and Employer dropdowns.
- Pages contains icon buttons that are

Criteria	Conformance Level	Remarks and Explanations
		unlabeled. Examples include (bookmark, upload, back button, etc.) <ul style="list-style-type: none"> • There are form controls with visual labels that are not programmatically associated with the control. For example, the Job Title form field. • Company logo is an unlabeled button • Dynamic search results are not announced.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.4 Captions (Live)</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Software: Supports	Software: No content requiring live captions is present on Handshake Student Android app.
<p><u>1.2.5 Audio Description (Prerecorded)</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Software: Supports	Software: No content requiring audio description is present on Handshake Student Android app.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.3.4 Orientation</u> (Level AA 2.1 only) Revised Section 508 – Does not apply</p>	Software: Does Not Support	Software: Content within Handshake Student Android app restricts its view and operation to a single display orientation on all pages.
<p><u>1.3.5 Identify Input Purpose</u> (Level AA 2.1 only) Revised Section 508 – Does not apply</p>	Software: Supports	Software: Handshake Student Android app’s technology has support for programmatic identification of input purpose.
<p><u>1.4.3 Contrast (Minimum)</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) <p>602.3 (Support Docs)</p>	Software: Partially Supports	<p>Software: Handshake Student Android app’s visual presentation of text sometimes has sufficient contrast ratio. A rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> • There is text that does not meet the required minimum color contrast ratio with its background. For example, gray text on light gray background, light gray text on white background, green background with white text in foreground, and red error text on white background.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.4 Resize text</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) <p>602.3 (Support Docs)</p>	Software: Supports	Software: Handshake Student Android app allows text to be resized on the pages in the app.
<p><u>1.4.5 Images of Text</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Software: Supports	Software: Web: Handshake Student Android app uses text instead of images of text.
<p><u>1.4.10 Reflow</u> (Level AA 2.1 only) Revised Section 508 – Does not apply</p>	Software: Supports	Software: Handshake Student Android app content is presented at the required width without loss of content or functionality for all pages.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.11 Non-text Contrast</u> (Level AA 2.1 only) Revised Section 508 – Does not apply</p>	<p>Software: Partially Supports</p>	<p>Software: Handshake Student Android app’s controls pass minimum contrast requirements for active interface components for most elements. A rating of Partially Supports has been given for the following reason(s):</p> <ul style="list-style-type: none"> • There are user interface components with a contrast ratio below 3.00:1. For example, light gray Close button against white background, green against blue, and the light gray focus indicator.
<p><u>1.4.12 Text Spacing</u> (Level AA 2.1 only) Revised Section 508 – Does not apply</p>	<p>Software: Supports</p>	<p>Software: Handshake Student Android app supports allowing text spacing on the pages.</p>
<p><u>1.4.13 Content on Hover or Focus</u> (Level AA 2.1 only) Revised Section 508 – Does not apply</p>	<p>Software: Supports</p>	<p>Software: Handshake Student Android app does not contain elements triggered by hover or focus on its pages.</p>
<p><u>2.4.5 Multiple Ways</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Software: N/A</p>	<p>Software: This criterion does not apply to non-web software.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.6 Headings and Labels</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Partially Supports</p>	<p>Software: Handshake Student Android app's headings and labels describe their purpose for most pages. A rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> • There are form labels or headings that are not unique or descriptive enough to ensure proper Talkback navigation. Examples include the Events heading (duplicate heading on the page) and the Back button that reads "Navigate up button". • There are interactive elements that have the same label and are not unique, such as the Edit and Save buttons. • There are heading/labels that are not unique. For example, the Your Schedule heading in the Event Schedule.

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.7 Focus Visible</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) <p>602.3 (Support Docs)</p>	<p>Software: Partially Supports</p>	<p>Software: Handshake Student Android app's focusable elements have a visible keyboard focus indicator for most pages. A rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> • Elements are missing visual focus, like the Done button on the See More modal. • Keyboard navigation is not displayed visually and skips most of the content displayed in the page. The arrow keys can be used, but there is no visual focus indicator, and these keys seem to bring up random selections ranging from an allow beta to take pictures screen to Events page on Jobs List page.
<p><u>3.1.2 Language of Parts</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) <p>602.3 (Support Docs)</p>	<p>Software: Supports</p>	<p>Software: Handshake Student Android app does not change languages in its pages.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.2.3 Consistent Navigation</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) <p>602.3 (Support Docs) – Does not apply to non-web docs</p>	Software: N/A	Software: This criterion does not apply to non-web software.
<p><u>3.2.4 Consistent Identification</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) <p>602.3 (Support Docs) – Does not apply to non-web docs</p>	Software: N/A	Software: This criterion does not apply to non-web software.
<p><u>3.3.3 Error Suggestion</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Software: Supports	Software: Handshake Student Android app provides suggestions for errors that are automatically detected.
<p><u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Software: Supports	Software: Handshake Student Android app does not process legal commitments, where users-controllable data is modified or financial transactions are processed, user input is checked for input errors, and the user is provided an opportunity to correct them.
<p><u>4.1.3 Status Messages</u> (Level AA 2.1 only) Revised Section 508 – Does not apply</p>	Software: N/A	Software: This criterion does not apply to non-web software.

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Notes:

Chapter 3: [Functional Performance Criteria](#) (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Handshake Student Android app's features allow people without vision to use screen readers to interact with user interface elements, except as disclosed in Table 1 : 1.1.1, 1.3.1, 1.3.2, 1.3.3, 2.1.1, 2.1.2, 2.4.2, 2.4.3, 3.2.2, 3.3.1, 4.1.2 and in Table 2 : 2.4.6.
302.2 With Limited Vision	Partially Supports	Handshake Student Android app's features allow people with vision loss to interact with user interface elements, except as disclosed in Table 1 : 1.1.1, 1.3.1, 1.3.2, 1.3.3, 2.1.1, 2.1.2, 2.4.2, 2.4.3, 3.2.2, 3.3.1, 3.3.2, 4.1.2 and in Table 2 : 1.4.3, 2.4.6, 2.4.7.
302.3 Without Perception of Color	Partially Supports	Handshake Student Android app's features allow users without perception of color to interact with user interface elements, except as disclosed in Table 1 : 3.3.1 and in Table 2 : 1.4.3.

302.4 Without Hearing	Partially Supports	Handshake Student Android app is usable by people with limited hearing, except as disclosed in Table 1: 1.1.1, 1.3.3 .
302.5 With Limited Hearing	Partially Supports	Handshake Student Android app is usable by people with limited hearing, except as disclosed in Table 1: 1.1.1, 1.3.3 .
302.6 Without Speech	Supports	Handshake Student Android app is usable by people without speech.
302.7 With Limited Manipulation	Partially Supports	Handshake Student Android app's features allow people with limited manipulation to interact with user interface elements, except as disclosed in Table 1: 2.1.1, 2.1.2, 2.4.2, 2.4.3, 4.1.2 and in Table 2: 2.4.6, 2.4.7 .
302.8 With Limited Reach and Strength	Supports	Handshake Student Android app's features allow people with limited reach or strength to interact with the user interface.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	Handshake Student Android app's features allow people with limited language, cognition, and learning abilities to interact with the user interface, except as disclosed in Table 1: 1.1.1, 1.3.1, 1.3.2, 1.3.3, 2.1.1, 2.4.2, 2.4.3, 3.2.2, 3.3.1, 3.3.2, 4.1.2 and in Table 2: 2.4.6, 2.4.7 .

Chapter 4: [Hardware](#)

Notes:

Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	Handshake Student Android app is not platform software.
502.2.2 No Disruption of Accessibility Features	Supports	Handshake Student Android app does not disrupt platform accessibility features.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Partially Supports	Handshake Student Android app mostly exposes object name, role, state(s), properties, and descriptions programmatically, except as disclosed in Table 1: 1.3.1 and 4.1.2 .
502.3.2 Modification of Object Information	Partially Supports	Handshake Student Android app allows assistive technology to modify most states and properties of controls, except as disclosed in Table 1: 2.1.1 and 4.1.2 .
502.3.3 Row, Column, and Headers	Supports	Handshake Student Android app does not contain data tables.

Criteria	Conformance Level	Remarks and Explanations
502.3.4 Values	Partially Supports	Handshake Student Android app exposes the values of input controls to assistive technology, except as disclosed in Table 1: 4.1.2 .
502.3.5 Modification of Values	Partially Supports	Handshake Student Android app allows assistive technology to modify the values of most input controls. except as disclosed in Table 1: 2.1.1 and 4.1.2 .
502.3.6 Label Relationships	Partially Supports	Handshake Student Android app does not expose some label relationships to assistive technology. except as disclosed in Table 1: 1.3.1 and 4.1.2 .
502.3.7 Hierarchical Relationships	Partially Supports	Handshake Student Android app exposes hierarchical parent-child relationships to assistive technology, except as disclosed in Table 1: 1.3.1 .
502.3.8 Text	Partially Supports	Handshake Student Android app exposes text content and text values to assistive technology. except as disclosed in Table 1: 1.1.1, 1.3.1, 4.1.2 .
502.3.9 Modification of Text	Partially Supports	Handshake Student Android app allows assistive technology to modify the text of most input controls. Exceptions include, except as disclosed in Table 1: 4.1.2 .

Criteria	Conformance Level	Remarks and Explanations
502.3.10 List of Actions	Partially Supports	Most controls in Handshake Student Android app expose programmatic role information, which conveys available actions to assistive technology, except as disclosed in Table 1: 4.1.2 .
502.3.11 Actions on Objects	Partially Supports	Handshake Student Android app allows assistive technology to perform most actions on objects, except as disclosed in Table 1: 2.1.1 and 4.1.2 .
502.3.12 Focus Cursor	Partially Supports	Handshake Student Android app exposes information and mechanisms necessary to track focus, text insertion point, and selection attributes of user interface components, except as disclosed in Table 1: 4.1.2 and Table 2 2.4.7 .
502.3.13 Modification of Focus Cursor	Partially Supports	Handshake Student Android app allows assistive technology to move focus and modify selection attributes, except as disclosed in Table 1: 2.1.1, 2.1.2, and 4.1.2 .
502.3.14 Event Notification	Partially Supports	Handshake Student Android app mostly notifies assistive technology programmatically of changes in a component's state(s), value, name or description, except as disclosed in Table 1: 1.3.1 and 4.1.2 .

Criteria	Conformance Level	Remarks and Explanations
502.4 Platform Accessibility Features	Not Applicable	Handshake Student Android app is not platform software.
<u>503 Applications</u>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	Handshake Student Android app supports user preferences.
503.3 Alternative User Interfaces	Not Applicable	
<i>503.4 User Controls for Captions and Audio Description</i>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	Handshake Student Android app does not include any "synchronized multimedia" (video with an audio track).
503.4.2 Audio Description Controls	Not Applicable	Handshake Student Android app does not include any "synchronized multimedia" (video with an audio track).
<u>504 Authoring Tools</u>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See WCAG 2.x section	Handshake Student Android app is not an authoring tool.
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion		Handshake Student Android app is not an authoring tool.
504.2.2 PDF Export		Handshake Student Android app is not an authoring tool.
504.3 Prompts		Handshake Student Android app is not an authoring tool.
504.4 Templates		Handshake Student Android app is not an authoring tool.

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Applicable – Not Tested	Support services for the Handshake Student Android app were not tested within the scope of this audit.
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	All support documentation for the Handshake Student Android app is provided in electronic format.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Applicable – Not Tested	Support services for the Handshake Student Android app were not tested within the scope of this audit.
603.3 Accommodation of Communication Needs	Applicable – Not Tested	Support services for the Handshake Student Android app were not tested within the scope of this audit.

Legal Disclaimer (Handshake)

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